

Sowilo Investment Managers LLP

Complaint Data for Portfolio Management Services

Data for the month ending – November 30th, 2024

Sr No	Received from	Pending at the end of last month	Received	Resolved*	Total pending	Pending complaints > 3 Months	Average resolution time ^ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	-
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	-
3	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	-
	Grand Total	NIL	NIL	NIL	NIL	NIL	-

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

Trend of monthly disposal of complaints

Sr No	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	November 2023	NIL	NIL	NIL	NIL
2	December 2023	NIL	NIL	NIL	NIL
3	January 2024	NIL	NIL	NIL	NIL
4	February 2024	NIL	NIL	NIL	NIL
5	March 2024	NIL	NIL	NIL	NIL
6	April 2024	NIL	NIL	NIL	NIL
7	May 2024	NIL	NIL	NIL	NIL
8	June 2024	NIL	NIL	NIL	NIL
9	July 2024	NIL	NIL	NIL	NIL
10	August 2024	NIL	NIL	NIL	NIL
11	September 2024	NIL	NIL	NIL	NIL
12	October 2024	NIL	NIL	NIL	NIL
13	November 2024	NIL	NIL	NIL	NIL

*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

Sr No	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	NIL	NIL	NIL
3	2023-24	NIL	NIL	NIL	NIL

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.

PMS registration date 5th June 2023